

私隱政策聲明

閣下作為 FAITH TRAVEL (安信旅遊)顧客，在購買本公司的產品時，可能需要向本公司及聯營公司 (SHAOHUA TRAVEL SERVICE(H.K) LTD 韶華旅行社) 提供閣下的個人資料（「有關個人資料」）。倘有關個人資料並不完整或不正確，本公司可能無法向閣下提供或繼續提供有關服務。本公司時刻將閣下的個人資料保密處理。本公司有關收集、使用、保存、披露、轉移、保密及查閱個人資料的政策及常規，均符合香港法例及《個人資料(私隱)條例》規定，並已載於本聲明內。閣下同意向本公司提供的有關個人資料可由本公司使用及保存，以配合以下用途及法律上不時要求之其他用途：

1. 提供有關服務；

(i)服務包括:

(ia)會員優惠：購物優惠、增值優惠、積分優惠、聯營優惠及會員活動優惠。

(ib)會員服務：電話預約、申請、日常運作、查詢、建議、投訴、涉嫌可疑交易處理及跟進、延續使用及終止使用會員服務。

(ic)產品推銷：有關 FAITH TRAVEL (安信旅遊)的產品和服務推銷，

(id)為更瞭解客戶及提供更優質服務而進行的服務意見調查。

2. 本公司、本公司代理人、合作夥伴及/或聯營推廣公司，用於推廣與有關服務相關的商品或服務及用於推廣商品及/或服務；

3 處理來自有關服務或與其有關的利益；

閣下並同意，本公司可披露及轉移（無論在香港、澳門、中國大陸地區或海外）本公司為上述目的而使用、披露、持有、處理、保留或轉移閣下個人資料的權利予本公司的代理人、向本公司負有保密責任的其他人士，及本公司實際或建議受讓人。

此外，根據閣下與本公司的協議，本公司可以將閣下的個人資料披露及轉移（無論在香港、澳門、中國大陸地區或海外）予 SHAOHUA TRAVEL SERVICE(H.K) LTD 韶華旅行社及彼等擁有權益的公司，並可將有關個人資料存入本公司或 SHAOHUA TRAVEL SERVICE(H.K) LTD 韶華旅行社、及彼等擁有權益的公司為上文所述目的而持有的一個或多個資料庫（可能載有本公司或 SHAOHUA TRAVEL SERVICE(H.K) LTD 韶華旅行社及彼等擁有權益的公司收集的其他資料），以推廣本公司及 /或(SHAOHUA TRAVEL SERVICE(H.K) LTD 韶華旅行社)及彼等擁有權益的公司的商品及/或服務並用以比較閣下就上述目的而向本公司及/或聯營公司及彼等擁有權益的公司提供的其他資料。根據有關條例，本公司有權對查閱個人資料的要求收取合理的處理費用。如欲查閱或更正個人資料，或要求得到本公司所持個人資料的副本，請致函下列地址提出要求：香港九龍彌敦道 430-436 號彌敦商務大廈 11 樓 A 室。

倘閣下不欲收取本公司就提供有關服務/商品之推廣資訊，或不欲本公司為本段所述目的而披露、轉移 或使用閣下的個人資料，請以書面通知本公司，並註明閣下的姓名、聯絡電話、電郵地址等。公司地址：香港九龍彌敦道 430-436 號彌敦商務大廈 11 樓 A 室。或傳真至 27707558。請於信封面或文件上註明《拒絕使用個人資料作直接市場推廣》。

根據《個人資料(私隱)條例》，閣下有權：

- 1.確定本公司是否持有閣下個人資料；
- 2.在合理時間內查閱本公司持有的閣下個人資料；
- 3.以合理方式查閱本公司持有的閣下個人資料；
- 4.要求本公司更正不正確的個人資料。

如有查詢，可電郵至 faith@faithtravel.com.hk

Privacy Policy

You as FAITH TRAVEL customer, in purchase our services and / or products ("Services"), may need to provide the Company and Joint Promotion Parties (SHAOHUA TRAVEL SERVICE(H.K) LTD) with your personal data ("Personal Information"). If personal information is incomplete or incorrect, the Company may unable to provide or continue providing the services to you. We shall keep the confidentiality of your personal data. The Company relating to the collection, use, preservation, disclosure, transfer, confidentiality and access to personal information policies and practices are in compliance with the laws of Hong Kong and Personal Data (Privacy) Ordinance, and has set out in this Policy Statement. You agree that the personal data provided to the Company can be used and saved to cater for the following purposes and for you and the Company has agreed or legal requirements from time to time for other purposes:

1. To provide the service;
(i) Including service:
(ia) Member offers: spending, value adding, bonus redemption, joint promotion, member activities
(ib) Member services: reservation, application, daily operation, handling and following up member enquiries, suggestions, complaints, suspected suspicious transactions, extending and ceasing of membership
(ic) Promotion products: products and services promoted by FAITH TRAVEL
(id) Conducting services surveys to better understanding of customer's needs.
2. The Company, our agents, subsidiaries, partners and /or Joint Promotion Parties for the promotion of goods and related services and/ or services for the promotion of goods and / or services;
3. To handle benefit from the service or relevant aspect;
You further agree that the Company may disclose and transfer (whether in Hong Kong · Macau · China or overseas) for the above purposes, use, disclosure, possession, handling, retention, or the right to transfer your personal information to our agents, other person responsible a duty of confidentiality for the Company, and actual assignee. In addition, according to your agreement with the Company, the Company can be disclosure and transfer your personal data (whether in Hong Kong · Macau · China or overseas) to SHAOHUA TRAVEL SERVICE(H.K) LTD and its companies, subsidiaries, associated companies and having an interest in company, and store personal data held for the purposes described above at one or more database (may contain other information collected by SHAOHUA TRAVEL SERVICE(H.K) LTD and its companies, subsidiaries, associated companies and having an interest in company) to promote the Company and / or (SHAOHUA TRAVEL SERVICE(H.K) LTD and its companies, subsidiaries goods and / or services of associated companies and their ownership interest in company and used to compare your provided additional information to the above purposes to the Company and its companies, subsidiaries, associated companies and having interest in company.

Under the Ordinance, the Company reserves the right to charge reasonable charge for access to personal data processing. For access to or correction of personal information, a copy of the personal data held by the Company, please write to the following address to request: Room A, 11/F, Nathan Commercial Building, 430 – 436 Nathan Road, Kowloon, Hong Kong

You may opt-out from receiving irrelevant promotion information with purchased services or products, or do not want the Company to disclosure, transfer or use of your personal data, contact us by mail or fax quoting your name, contact number and email etc. :

Company address: Room A, 11/F, Nathan Commercial Building, 430 – 436 Nathan Road, Kowloon, Hong Kong
Fax no.: 27707558

Please marked “refused to use the personal data for direct marketing”

Under the Personal Data (Privacy) Ordinance, you have the right to:

- (1) determine whether the Company holds your personal information;
- (2) access to your personal information held by the Company within a reasonable time;
- (3) check your personal information The Company held in a reasonable manner;
- (4) require the Company to correct the incorrect personal information.

For inquiry, please email to faith@faithtravel.com.hk